

How to text 9-1-1 in an emergency:

- Enter the numbers “9-1-1” in the “To” field.
- Always provide your exact location and the nature of the emergency in your initial message.
- Push the “Send” button.
- Be prepared to answer questions and follow instructions from the 9-1-1 call taker.
- Avoid text abbreviations or slang (e.g. IDK THX, 2day, BTW).
- Keep text messages brief and concise.
- Only use text-to-9-1-1 for emergency calls.
- Voice calling is always the best option, if you can safely do so. **Remember: Call if you can, text if you can't.**

